#### **Shared Rail Corridor Success Stories**

## **The Capitol Corridor Experience**

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#### **Capitol Corridor Service Area**



- 170-mile route (~290 track miles)
  - 168 miles-UPRR
  - 2 miles-Caltrain (SF Peninsula)
- 3 distinct service areas
  - Sacramento / Sierra Foothills
  - Oakland / S.F. Bay Area
  - San Jose
- Extensive connections to local transit and communities
- Operated by Amtrak under management of Capitol Corridor Joint Powers Authority (CCJPA)
- 3<sup>rd</sup> busiest in Amtrak system; most reliable [#1 OTP 4 straight years]



#### **Successful Initiatives**

San Jose Service Expansion (Aug. 2006)

Capitalized Maintenance

CCJPA/UPRR/Amtrak Tri-Party On-Time
 Performance Incentive Agreement



# **Capitol Corridor Performance Goals**

- Build upon Capitol Corridor's success of prior funding allocations
- Work with Amtrak to continue efficient,
  effective service to the customer
- Maintain collaborative partnership with railroad owner, UPRR

## San Jose Service Expansion Aug 2006

Freight carrier requirements:

- Conduct network capacity modeling
- Utilize capacity that is not being used
- •Service reliability of at least 90% OTP

**CCJPA** requirements:

- Protect existing, future freight growth
- Pay for design, construction costs
- Own operating slots (increase from 6 to 14 daily trains)
  serving San Jose/Silicon Valley
- Commit resources for track/signal maintenance

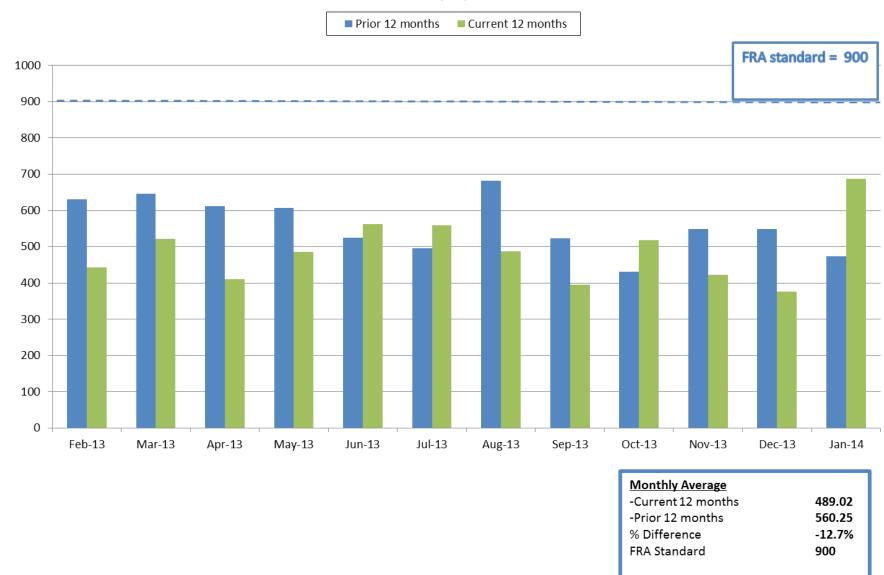


#### **Supplemental Capitalized Maintenance**

- Part of Construction/Maintenance Agreement
  - Continuously revised as funds are allocated
  - Funding above Amtrak incremental MoW payments
- Private-Public Partnership/shared funding
  - 1. Night-time surfacing gang assigned to route
  - 2. Spring-frog replacement (no more spot welding)
- Improved ride quality; no slow orders
- Results: Retained ridership during down economy; highest customer satisfaction



#### Capitol Corridor Host RR Delays per 10K Miles





#### **Tri-Party On-Time Performance Agreement**

- Capitol Corridor amended out of national Amtrak-UP OTP agreement into a stand-alone 3-party contract
  - Ensure payment to RR for Capitol Corridor OTP
  - Eliminated penalties, "look-backs" of national OTP agreement
  - Each month "hit restart button"
- Same definition for "on-time" but bar raised to min 92%
- Payments increased:
  - by 50% if continued 92%-96%;
  - by 100% if continued 96+%
- Benefit of single RR owner who dispatches trains
- Results: Best OTP in Amtrak; UP earning max incentive



#### Customer Satisfaction vs. OTP

